

September 19, 2006

Mr. Daniel Wiener
Royal Windows and Doors
1769 Fifth Avenue
Bay Shore, NY 11706

Dear Dan,

WOW – is simply not enough. It is with great joy that Noel and I wish to thank you, the staff and crew of Royal Windows and Doors for the wonderful job you did for us. From start to finish we couldn't have been happier.

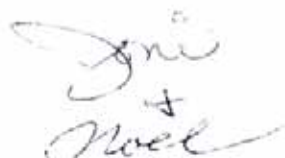
Noel and I spent much time trying to come together on a plan for our home that we both could be happy with. It just wasn't happening – Noel is conservative and I need something unique and with a flair. Well Dan, you made it happen. You came up with a look that we both are excited about. Thank you for listening and taking the time to merge our ideas to truly make this home ours.

We also want to thank Anthony and Louis for installing our windows and door and Andres and his two co-workers for the siding. Their workmanship was par excellence. They were polite, friendly, helpful and always cleaned up before they left. Recommending Royal is something we will do with great joy.

On a personal note, when Noel purchased the first home I ever lived in, I was so excited. I hopped on the kitchen counter and danced. Dan I relived that same feeling once Anthony put up my door. If I could have figured out how to dance on the ceiling, I would have done it.

Royal is more than a Window and Door business – it has a heart. Thanks for sharing your heart with us.

Sincerely,

A handwritten signature in cursive script. The first name is 'Joni' and the second is 'Noel', with a plus sign between them.

Noel and Joni Brewer