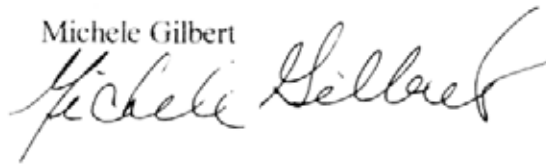


Royal Windows  
1769 Fifth Ave  
Bayshore, NY 11706

Dear Dan & Entire Staff

I would like to take the time to thank you and the royal window staff for the design and installation of our windows. The installers were neat and professional with the demolition installation and clean up. I was truly satisfied with the entire workmanship and high quality of your products. Once again I would like to thank you all for a job well done signed satisfied customers

Michele Gilbert

A handwritten signature in black ink that reads "Michele Gilbert". The signature is written in a cursive style with a large, sweeping flourish at the end.