

CRaM, Inc.

Farmingdale, NY 11735

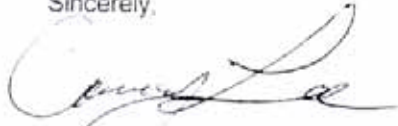
November 5, 2005

Royal Windows
1769 Fifth Avenue
Bay Shore, NY 11706

Dear Danny

I just wanted to send a letter of appreciation on the fine workmanship of the two doors your excellent team installed at my home. The Doors and Storm Doors have a high quality look and feel that my neighbor commented on how nice they are. They have added increased usability and value to my home. With the relocation of one door, it has made it much more functional. I am also pleased with how your Install Team took pride in their workmanship as if it was their own home. I cannot say enough on how pleased I am with the results.

Sincerely,



Conway Lee
leec@cram-inc.com