

Doreen Triola
1 Emerald Lane
Huntington Station, NY 11746

September 7, 2005

Royal Windows and Doors
1769 Fifth Ave.
Bay Shore, NY 11706

Attn: Mr. Daniel Wiener

Dear Dan,

My husband and I want to thank you very much for your advise on re-designing the front of the home that we recently purchased and began renovating. We changed every window and door in the house, re-sided the front, and added a portico.

The first improvements that we made to the to the house were following through on one of the designs you created. We agreed with your recommendation and selected all casement windows for the front of the house, which included the gold slim perimeter grills. We also selected two all vinyl doors for ease of maintenance. The front door included brass hardware (with the lifetime guarantee) and knocker. We also selected your garden window for the kitchen.

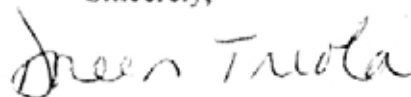
Your crews were very competent and courteous, and performed all the carpentry and installation work as agreed. They were flexible on the job to allow for minor changes as the job progressed.

We would like to commend you and your company for all aspects of the job, including meeting promised delivery dates.

W should also make you aware of the overwhelmingly favorable response from all the neighbors, many of whom have gone out of their way to compliment us on the job. Just the other day, a person driving through our quiet community stopped to admire the house and comment on the front windows. Of course, we readily credited your company and refered them to you.

Thank you again for all your professional assistance.

Sincerely,



Doreen Triola