

Royal Windows and Doors  
1769 Fifth Avenue  
Bay Shore, NY 11706

October 22, 2006

Dear Danny:

We are writing this letter in appreciation of the fantastic work done on our home. From the day we set foot in your showroom we experienced nothing but professionalism and kindness. We could tell right away that you were extremely knowledgeable and passionate about your work which is very hard to find these days. Not only were we impressed by those features but you also happen to have a wonderful personality. You made it very comfortable for us to make an educated decision about our door selection. In addition, your experience, advice, honesty, and recommendations were much appreciated and guided us through the whole process. There was never any doubt in our minds that Royal Windows and Doors was the company we wanted for the job.

Your crew is also to be highly commended. Chris was not only friendly, but very skilled and confident. The door installation was a tough job with the brick work that had to be done, but his work was top notch. After the door installation Nick came by at the start of the siding project and each morning of the work day. All questions were answered and any concerns addressed. We couldn't have been more pleased. Andrew did a great job with the siding and worked quite diligently.

As any homeowner knows it is extremely challenging to find honest, trustworthy, and highly skilled people to work on your home. We are so thrilled that we found all of these qualities in you and everyone we interacted with in your company. The transition of our home is amazing and as you predicted we love pulling into our driveway everyday and admiring the beautiful work. We cannot thank you and everyone at Royal Windows and Doors enough for the terrific job. We sing your praises to anyone that complements our house and already have and will continue to refer new clients to you. We are looking forward to working with you again. Thank you very much.

Sincerely,



William and Christine Wilson

P.S. I e-mailed pictures of work in progress and the finished door and siding to you and Nick. Please let me know if you did not get them.